

Patients rate us 4.9/5

Here's what they say



"It was very quick and convenient. I came back late from work and it allowed me to speak to a doctor without having to wait for an appointment."



"What would usually take days was sorted within minutes – and on a Sunday afternoon! Very impressed with how quick and easy it was to speak to a doctor and get a prescription sent straight to my local pharmacy."



"Excellent service, friendly doctor with great bedside manner. This app is a lifesaver. Thank you LIVI and our NHS!"

Need help?

Speak to LIVI support

For all non-medical questions.

Call 0330 808 2074

Email support@livi.co.uk

Visit livi.co.uk

Read the FAQs for more information

Download the app to see a GP

Free to NHS patients registered at partner GP practices in this area.
See a full list at livi.co.uk or check in the LIVI app.



See a GP by video



Free on the NHS to patients of this GP practice.

See a GP in a moment. Even at the weekend.

- ✓ See an NHS GP in minutes.
- ✓ Get medical advice, prescriptions and referrals.
- ✓ Open Mon-Sun, in addition to your GP Practice. Check the LIVI App for more details.



See a GP by video



What is LIVI?

LIVI is a video GP service that's now available through this practice. It lets you see a GP in minutes – even at weekends. It's **free on the NHS** for you and your family.

How does LIVI work?

1. Download the LIVI app

It's available on mobile or tablet. Register, find your practice and you're ready to go. If it's your first appointment you will need to add some ID first. (Passport, driving licence or residency card).

2. Book your appointment

Choose to see the next available GP in minutes, or book up to 7 days in advance.

3. Wait for the GP to video call

Your GP will call you in the app to start your appointment. You'll get a reminder just before.

Everyone should download LIVI. For when...



Your GP is closed.



You can't miss work.



Your child needs to see a doctor.



It's hard to get to the surgery.

When can LIVI help you?

GPs can help with a wide range of problems by video including:



Acne



Headaches & migraines



Allergies



Indigestion & heartburn



Anxiety & depression (mild to moderate)



Insomnia or difficulty sleeping



Asthma (mild to moderate)



Nail problems



Constipation & stomach problems



Sinus problems



Contraception & family planning



Skin rashes & eczema



Eye inflammation



Urinary tract infection



Fever



Other health enquiries

Although your digital GP will be happy to discuss any condition, some conditions that require a physical examination may not be suitable for video consultation.

